

# Office 365 “fix” necessary to display RS freeware template in Excel



*Reservoir Solutions* freeware downloaders on Office 365 have reported problems with loading and displaying the engineering menus. After installation, the menus normally appear on the add-ins tab of the Excel

ribbon, but not for Office 365 users.

The following procedure may solve the loading problem: By default, the start screen is the first screen of Excel to display when the program is opened. For users who see the start screen displayed on startup, turn it off. The start screen blocks the auto-run procedure that creates the engineering menu.

Steps to fix problem: In Excel, go to File, then Options to display the Options Dialog Box. It defaults to the General category. Scroll down to the last item under Start Up Options, and uncheck the box for “show the start screen when this application starts.” Click OK and restart Excel.

The procedure may not work in every case. For assistance, please contact **David Garcia**, vice president, at [David\\_Garcia@RyderScott.com](mailto:David_Garcia@RyderScott.com).

*Note: Templates or workbooks created in previous versions of Reservoir Solutions software are not compatible with current versions.*